

Maintenance: iel.iomart.io Backup Server Filesystem Check

As part of our programme of continuous improvements we will be taking one the backup servers in the iel.iomart.io cluster offline to carry out a filesystem check and repair. The work is being completed proactively to prevent larger issues from occurring in the future.

What will happen?

During the work, customers will not be able to restore backups that are stored on the affected backup server. Backups will continue to run as normal on the system while the filesystem check and repair is taking place.

When will the work be carried out?

The work is scheduled to start at 3pm BST on 11th June and may take up to 6 days to complete. Due to the size of the filesystem, which is approximately 22T, we cannot provide a definite timescale and the check may complete sooner.

Who will be completing the work?

The work will be completed by our engineering team.

Will I experience downtime?

This maintenance is not expected to directly affect backup creation. However, customers may be unable to restore backups from the affected system while the work is in progress.

Thank you,
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