

Maintenance: Arbor System Firmware Upgrade

As part of our commitment to quality and continual improvement, Iomart will be carrying out maintenance works on Monday 15th June 2026. The work will specifically involve the migration of end customer ports from existing legacy network equipment to a new core network platform.

What will happen?

During the planned maintenance window, the Arbor DDoS system will go under a software upgrade. Full checks will be completed to confirm status and that all services are restored and passing traffic in an identical manner.

When will the work be carried out?

The maintenance work will begin at 22:00 (BST) on Monday 15th June 2026 and last until the following morning at 02:00 (BST).

Who will be completing the work?

All of the work will be completed by our experienced Iomart network and infrastructure team.

Will I experience downtime?

During the maintenance window customers will not experience any service disruptions.

The maintenance has been classified as medium risk.

If you have any further questions or concerns regarding this work, please contact your Account Manager

Regards,

Iomart Communications Team.