

## Planned Maintenance: Migrating DC5 South-E SVI's to ACI

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As part of our commitment to quality and continual improvement, Iomart will conduct maintenance on 31/03/2026. The work involves migrating SVI's from old Core Routers to our ACI (Application Centric Infrastructure). We are writing to inform you of our intention to schedule this maintenance.

### What will happen?

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Our Network Team will be migrating the SVI's from old core routers to ACI. During the maintenance window there will be impact as we are going to shutdown the gateway in the old core routers and recreate the gateway in the ACI.

### When will the work be carried out?

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The maintenance work will begin at 20:00 and last until 23:55 on Monday 31<sup>st</sup> March 2026 UK Time.

### Who will be completing the work?

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All tasks will be carried out by our Iomart engineer.

### Will I experience downtime?

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Customers may experience a short window of downtime, to specific IP Ranges of approximately 15 minutes, whilst the gateways are transitioned to the new routers on the ACI.

Regards,

Iomart Communications Team.