

DC5 – Maidenhead – North Upper management network

As part of our commitment to quality and continual improvement, iomart will be conducting maintenance on the DC5 North Upper Out-Of-Band management network, which includes moving the switches for this network to a new rack. These works are scheduled for the 21st March 2026.

What will happen?

The management switches that control the Bare Metal automation environment are required to be moved to a new rack. During this work the switches will be powered down, the cabling disconnected, the switches will then be de-racked and fitted to the new rack. Following on from this the cabling will be reconnected and the switches powered back up.

Following reinstatement to normal operation, the team will carry out checks to ensure there are no issues present and that all systems are operating as normal.

When will the work be carried out?

The maintenance period will be on the 21st March 2026, from 10PM to 1AM hrs. The work duration is expected to take approximately 1 to 2 hours.

Who will be completing the work?

The work will be completed by the iomart Datacentre Operations Team.

Will I experience downtime?

No. Your service will remain uninterrupted for the duration of the works.

However, as this is going to disrupt the management network that controls the Bare Metal automation environment certain features on the control panel will not function. Power cycles, KVMoIP or OOB sessions, automated OS reinstalls, and any change requests that involve alteration of the networking configuration provided to your machines will not be possible for the duration of these works.

Regards,

iomart Communications Team.