

Maintenance: North-Net decommissioned

As part of our commitment to quality and continual improvement, iomart plans to conduct maintenance on the 23/02/2026. The work specifically will be to move the uplinks connections away from DC5-NortNet.

What will happen?

The work will specifically involve to move of the uplinks and the configurations from the old Cores Cisco WS-C6509-E to the new Cores Cisco NCS540s, as we are going to decommission the old Core devices at a later date.

When will the scheduled work be carried out?

The maintenance work will begin at 23:00 (UK Time) on Mon 23/02/2026 and last until 02:00 (UK Time) on Tue 24/02/2026

Who will be completing the work?

All tasks will be carried out by our iomart engineer.

Will I experience downtime?

During the maintenance window, services may experience a brief drop in connectivity whilst the connections are moved to the new Cisco NCS540s and the iomart Control Panel may experience performance degradation.

Additionally, the below may be impacted:

- Visibility of bandwidth graphs.
- Ability to make changes to servers through the Control Panel.
- KVM requests - remote access to the server console won't be available.
- OOB requests - hardware-level management such as emergency reboots or power cycling won't be possible.
- Automated reboot requests may fail.
- MyServers API functionality

Regards,

iomart Communications Team.