

Glasgow DC1 Cooling Systems Replacement Project

As part of our commitment to quality and continual improvement, Iomart will be carrying out works to replace all the air conditioning units in our Glasgow DC1 datacentre. The existing units are at end of life and will be replaced with new units that are more efficient and reliable. The contractor carrying out the work will be Sudlows who specialise in carrying out works in critical infrastructure environments. Iomart have used Sudlows previously to successfully carry out cooling system replacement works in a live data centre environment.

What will happen?

We will be replacing the existing units in a phased approach to ensure continuity of cooling to the Data Hall and that the space is not compromised with regards to the environmental temperature within the room. The work will be carried out on a one unit out, one unit in basis. During the work there will be some areas in the datacentre that will be inaccessible to customers, however, if this does impact access to a rack, we will notify the relevant customers and advise on any duration or workarounds, so they are able to gain access.

When will the scheduled work be carried out?

The work is due to begin on 30 January 2026 with scheduled completion date of 29 June 2026

Who will be completing the work?

Sudlows will be the main contractor completing the works, working in tandem with Iomart Management Team and Facilities Team

Will I experience downtime?

As with any type of work of this nature there is a risk of downtime, however the planned works are expected to be non-service affecting. Should any issues arise, the work will be halted and reverted to maintain the data hall temperatures and conditions.

Regards,

Iomart Communications Team.