

**Scheduled Maintenance: Decommission VA1Core**

As part of our commitment to quality and continual improvement, iomart plans to conduct maintenance on the 13/11/2025 on the core network in VA1. We are writing to inform you of our intention to carry out this maintenance.

**What will happen?**

The work will specifically involve the move of the configurations from the old Cores Cisco WS-C6509-E to the new Cores Cisco NCS 5700, as we are going to decommission the old Core devices at a later date.

**When will the work be carried out?**

The maintenance will begin at 06:00am (UK Time) on 13/11/2025 and last until 08:00am (UK Time) on 13/11/2025

**Who will be completing the work?**

All tasks will be carried out by our Sonassi infrastructure engineers.

**Will I experience downtime?**

During the maintenance window, customers may experience a brief interruption as traffic is temporarily rerouted through the secondary device.

Thank you,  
Sonassi