

## Maintenance: DC1 Network Refresh – Cable Rationalisation Phase 2

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As part of our commitment to quality and continual improvement, iomart will be carrying out maintenance on the 4th and 5th October 2025. The work will specifically involve the network in Data Centre Glasgow (DC1). We are writing to inform you of our intention to carry out this maintenance.

### What will happen?

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During the maintenance window we will be decommissioning legacy, and unused, cabling infrastructure to facilitate future upgrades in the Data Centre

### When will the work be carried out?

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The maintenance work will commence at 09:00 (BST) on Saturday 4th October 2025 and last until 21:00 (BST) on Sunday 5th October 2025.

### Who will be completing the work?

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All updates to the DC1 devices will be carried out by our iomart network team.

### Will I experience downtime?

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Due to high levels of resiliency in DC1 we do not expect any interruptions to services during the maintenance window.

If you have any further questions or concerns regarding this work, please contact your Account Manager.

Regards,

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