

## Maintenance:

---

As part of our ongoing commitment to continuous improvement, we will be implementing an update to the Sites Application within the Web Builder platform. This update is intended to enhance functionality, improve performance, and ensure a more seamless user experience..

## What will happen?

---

Customers will not be able to make changes to their websites during the maintenance window. However, all live websites will remain fully accessible and unaffected by the maintenance activity. We appreciate your understanding and will work to ensure the disruption is kept to a minimum.

## When will the work be carried out?

---

The maintenance will be carried out between 7am and 11 am on Wednesday 8<sup>th</sup> October 2025.

## Who will be completing the work?

---

Our supplier CM4ALL will be carrying out the work,

## Will I experience downtime?

---

There will be no downtime during the maintenance/upgrade however customers cannot make changes to their website.

If you have any other questions or concerns please contact support by visiting [www.easyspace.support](http://www.easyspace.support).