

Maintenance: iomartmail Platform Upgrade

As part of our commitment to quality and continual improvement, iomart will be upgrading one of the backend servers (Cyrus1) that runs the iomartmail email platform.

What will happen?

Our infrastructure team will be migrating the content of the server onto a new server running Alma8.

When will the work be carried out?

The maintenance window will be from 08:00 until 10:00 on Tuesday 24th June 2025.

Who will be completing the work?

All maintenance activities will be completed by our iomart infrastructure engineers.

Will I experience downtime?

During the migration customers will experience up to 5 minutes where they will not be able to send or receive email via webmail, mobile client or desktop apps.

If you have any other questions or concerns, please contact support by visiting www.easyspace.support.