

## Maintenance: DC5 Cloudsure Zone 2 & BusinessMail VMware Updates

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As part of our commitment to quality and continual improvement, Iomart will be carrying out maintenance works in the DC5 Cloudsure Zone 2 & BusinessMail VMware clusters. The work will specifically involve updating the vCenter and ESXi hosts with the latest VMware security updates.

### What will happen?

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Our infrastructure team will apply updates to the vCenter server followed by the ESXi hosts. Each host will be put into maintenance mode before installing the updates.

### When will the work be carried out?

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The maintenance window will be from 09:00 Monday 30 June 2025 to 17:30 Monday 07 July 2025 (BST).

### Who will be completing the work?

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All maintenance activities will be completed by our Iomart infrastructure engineers.

### Will I experience downtime?

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During the upgrades there will be no downtime to the Businessmail (iomartcloud) email platform. Workloads and services will continue to operate as normal throughout the maintenance activities.

If you have any other questions or concerns, please contact support by visiting [www.easyspace.support](http://www.easyspace.support).